

GLOSSARY

TERM

DEFINITION

QCC	Quality Circle Competitions
CFO	Consent for Operation
CSR	Corporate Social Responsibility
DERAP	Dealer Environment Risk Audit Program
EMS	Environmental Management System
Genchi Genbutsu	A Japanese phrase meaning "go and see for yourself", which is a central pillar of the Toyota Way
GPG	Green Purchasing Guidelines
Hiyari hatto	Safety suggestion scheme
Hoshin Kanri	Mechanism to control the activities throughout the organization
IMRB	Indian Market Research Bureau
Kaizen	A Japanese word that means "continuous improvement" and "change for the better"
KIADB	Karnataka Industrial Area Development Board
Kiken Yochi	Danger Prediction
KPI	Key Performance Indicator
KSPCB	Karnataka State Pollution Control Board
LPG	Liquefied Petroleum Gas
OJT	On-Job Training
OSS	On-Site suppliers
PIC	Person In-Charge
RTO	Regenerative Thermal Oxidizers
Safety Dojo	Stimulated Training
SGA	Small Group Activity
SIAM	Society of Indian Automobile Manufacturers
SPD	Service Parts Division
TKAP	Toyota Kirloskar Auto Parts
TTEP	Toyota Technical Education Programme
TTTI	Toyota Technical Training Institute
VOC	Volatile Organic Compounds
YOKOTEN	A Japanese word that means "Across everywhere"

