



## Message from EDITOR DESK

It gives me immense pleasure in bringing to you TKM's Sustainability Report 2014. This report encapsulates TKM's best practices with an intention to showcase our key initiatives and best practices towards making TKM a sustainable company. We believe prioritizing and focusing on Economic, Environment and Social performance is the key to achieving sustainability. Accordingly, we focused our activities towards enhancing productivity and reducing adverse impact on environment and society, in collaboration with our stakeholders.

This year's special campaign was conducted to "INVOLVE, EDUCATE and DRIVE TO ACHIEVE SUSTAINABILITY" through special activities, focusing on making our processes "SMOOTH, SIMPLE and SLIM", which helped us in minimizing the resources and optimising manufacturing cost. While achieving resource optimisation we adopted 5R concept and we could reach a major milestone of "Zero fresh water for manufacturing" and now we are framing our future plans towards making TKM a water positive company. We are continuing our Global No.1 Positions in Volatile Organic Compound (VOC) emission reduction activity and also in Steel Yield Improvement activity.

We have been continuously working with our stakeholders to minimise the impact on business due to market fluctuations through simplification of all our operations which are elaborated upon in the later parts of the report.

We never compromised our commitment towards community development even during difficult times. Our

social contribution initiatives are focused towards health and hygiene, sanitation, education and safety.

This report constitutes TKM's practices in various spheres of activities among all our stakeholders. This report has been prepared in line with the GRI 3.1 Guidelines by a dedicated team which studied and consolidated the overall performance of the company in all three arenas of Sustainability.

I would like to thank all our Stakeholders for their continuous support in helping us achieve our target of becoming a sustainable company. You can contact us on [sustainability@toyota-kirloskar.co.in](mailto:sustainability@toyota-kirloskar.co.in) to share your feedback or seek additional information about this report.

Let's all work together and contribute towards a sustainable society.

**RAJU B KETKALE**  
(Environment Director and VP, Production)